

North West Golf Club Privacy Policy

Updated May 2018

This Privacy Policy explains why North West Golf Club (hereby known as the Club) uses and protects any information that you give us when you apply/applied to become a member of the Club or visit the Club and its associated website. We are committed to ensuring that your privacy is protected. Any information by which you could be identified will be used in accordance to this privacy policy.

The Club and its associated marketing activities are fully compliant with the General Data Protection Regulations (GDPR). Your privacy is of the highest importance to us, and we will never release your personal details to any third party without your expressed consent.

We may change the policy from time to time, you will be informed of this. If you have any queries please contact the office.

Members:

When you complete an application form, certain personal data is collected including but not limited to:

Name, Address, Email, Mobile, Handicap, Golfing History.

All this information is held securely at the Club both in hard copy and electronically in compliance to GDPR and is treated as confidential.

The information gathered is used for internal record keeping, maintaining handicaps, informing members about Club events, promotions and also for feedback regarding the services provided by the Club. We may also pass your information to other members to set up matches or for team events.

Any proposed member will have their name and address displayed on the Club noticeboard for at least 14 days as part of the application process.

The Club will make the following promises to our members:

- The Club will never provide your personal details to any third party organisation for marketing purposes without your consent.
- New members must opt into Marketing emails sent by the Club and current members already on mailing lists will be able to opt out of Marketing emails sent by the Club at any stage by contacting the office by email secretary@northwestgolfclub.com or changing your details when you log into BRS within the My Account section. Please note you will only be opting out of marketing information, you will always receive Club information such as course conditions, rules changed, temporary rules, competition results, AGM or other meetings.
- The Club will maintain adequate technical and organisational security measures to protect your personal information from loss, misuse, and unauthorised access, disclosure, alteration or destruction.

You can request access to, update, amend or delete (subject to below) the personal information held about you by the Club. Please note that any request for full personal data may take up to 30 days to process.

The Club will retain your data for the duration of your membership and for up to 7 years (after you resign), or longer if you leave the Club in bad standing. After this time your playing data may not be deleted but will be anonymous (all personal details removed) to provide playing statistics for the Club such as tee time trends etc., or will be anonymised/delete at your request. Requests must be sent to secretary@northwestgolfclub.com and will be actioned within 48 hours.

Visitors & Tour Operators:

As a visitor or Tour Operator you will be asked to provide the Club with your name, address, email and payment details. Your details will be held electronically on our tee sheet excluding any financial details which are held securely by our online payment provider or in our office if payment is made through the office or pro shop.

If you opt in to receive marketing information you will receive information about the upcoming Club events, opens, pro shop offers etc. You will not receive any general Club information such as Course condition unless it refers to your upcoming tee time. New visitors and tour operators must opt into Marketing emails sent by the Club. Visitors and tour operators already on mailing lists will be able to opt out of Marketing emails sent by the Club at any stage by contacting the office by email <mailto:secretary@northwestgolfclub.com> The Club will not pass your information to any third party for marketing purposes.

You can request access to, update, amend or delete (subject to below) the personal information held about you by the Club. Please note that any request for full personal data will be actioned within 48 hours but may take up to 30 days to process. The Club will retain your data for up to 7 years, excluding any financial information except the method you used to pay i.e cash, card, online. After this time your playing data may not be deleted but made anonymous (all personal details removed) to provide playing statistics for the Club such as tee time trends etc, or will be anonymised/delete at your request. Requests must be sent to secretary@northwestgolfclub.com and will be actioned within 48 hours.

The Website and site forums (www.northwestgolfclub.com)

Members who choose to sign up to the website membership for use of the forums will have to submit personal details such as but not limited to:

E-mail, Facebook profile, Name, Mobile number ETC.

These details are subject to the club's privacy policy in accordance with GDPR. Site member details will be open to other site members and the marketing and administration team only. These details are also stored via our site host (wix.com) on their secure servers. Members can change details through the forum's profile option. New members must opt into Marketing emails sent by the Club and current members already on mailing lists will be able to opt out of Marketing emails sent by the Club at any stage by contacting the office by email secretary@northwestgolfclub.com. Please note that any request for full personal data will be actioned within 48 hours but may take up to 30 days to process.

The marketing team reserves the right to use members names and image for the sole use in club promotion and result posting on social media as well as the web site forum. No private details such as mobile phone number or email address will be shared by the club outside of what can already be seen by other members of the club website forum. New members must opt into Marketing emails sent by the Club and current members already on mailing lists will be able to opt out of Marketing emails sent by the Club at any stage by contacting the office by email secretary@northwestgolfclub.com. Please note that any request for full personal data will be actioned within 48 hours but may take up to 30 days to process.

For more details on Wix.com's terms and conditions please go to <https://www.wix.com/about/terms-of-use>.
For more details on Wix.com's privacy policy please go to <https://www.wix.com/about/privacy>.